

# Technology is Changing. Manage it Effortlessly.

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## Hosting Opportunities

No recent event or influence has shaken the broad foundation of business more than the proliferation of technology.

Companies that process information at real-time speed are lapping competitors that take days to perform similar tasks. Retailers, financial institutions and service providers that prospered for more than a century no longer can compete effectively without a reliable online presence. And the information gathered and leveraged by businesses is increasing rapidly in both mass and complexity.

Few companies today have the facilities, resources and expertise required to adequately manage their growing technology needs.

That's where we can help. Galileo International has a proven, 30-year track record of building and managing large-scale systems that deliver unparalleled service to customers around the world and around the clock.

Our experienced staff and highly secure data center facility offer clients a flexible and cost-effective hosting opportunity. From Web sites to applications, from networks to storage, Galileo can provide the professional technological services you need to compete and win in today's fast-paced business environment.

## Capabilities

Galileo International has the ability to efficiently and securely manage your company's Web site, application, network and storage needs — 24 hours a day, seven days a week. We offer a complete, managed hosting solution for advanced, mission-critical, intensive Web applications, and provide traffic hosting for ASPs that offers a comprehensive environment for running network-based applications.

Galileo provides complete systems management for Unix and NT systems, high avail-

ability data-storage solutions, and database administration services to meet your present and projected requirements. Through our Quantitude subsidiary, we also are building a global TCP/IP network to provide next-generation telecommunications services.

From the time an order is received, Galileo will procure and provision all the specified hardware, install the application software and manage the content load of all systems on the site. On an ongoing basis, we will proactively evaluate and monitor all systems and perform administration of the site.

The business advantages of outsourcing your Internet application to Galileo include:

- Systems and applications monitoring with our dedicated technical support group
- High speed links to public and private peer points on fully redundant OC3 worldwide backbone network
- Access services to connect your business to the Internet
- Scalability and reliability as Web traffic grows
- Infrastructure and platform foundation to quickly enable e-commerce
- Consulting design, configuration and management
- Racks, physical security and redundant power
- Improved time to market
- 100-percent guaranteed services

## Company Background

Galileo International is one of the world's leading providers of electronic global distribution services for the travel industry. The company provides travel agencies, corporate travel managers and Internet users with the ability to book travel by accessing schedule, availability and pricing information. Galileo e-enables the travel industry, providing industry-leading technology solutions such as an advanced suite of wireless applications and numerous Internet initiatives. Through its Internet subsidiary, TRIP.com, the mobile business professional can access premier



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**GALILEO**  
INTERNATIONAL™



**Quantitude currently is building an end-to-end private network which is one of the largest of its kind in the industry, reaching 107 countries on six continents and totaling more than 20,000 endpoints to date.**

one-stop online travel services and technology solutions from Galileo. About one-third of all automated travel reservations worldwide are booked through our systems.

A wholly owned subsidiary, Quidantide, was created in 2000 to leverage Galileo's strengths in global networking and provide advanced telecommunication services for a variety of customers both in the travel industry and beyond. Quidantide currently is building an end-to-end private network on a standard Internet protocol platform (TCP/IP) to deliver global Internet, Virtual Private Network (VPN) and telecommunication network services. The network is one of the largest of its kind in the industry, reaching 107 countries on six continents and totaling more than 20,000 endpoints to date.

Galileo International has its headquarters in Rosemont, Illinois, a suburb of Chicago. The company's Development and Data Centers are located in Englewood, Colorado, near Denver. Other regional offices are located in Windsor, UK, Dubai and Hong Kong.

### Facilities

Galileo's world-class Data Center, located in Englewood, Colorado, is engineered to eliminate all single points of failure and keep applications running around the clock.

Our operation uses a wide spectrum of hardware and operating system platforms. The overall operation comprises nearly two dozen mainframe servers and hundreds of Unix and NT machines. Our worldwide delivery is dependent on managing the close harmony between the Legacy systems and the open systems. This diversity increases our flexibility and strengthens our capability to deliver the right business and customer solutions.

The hardened Data Center has two computer buildings with a combined floor space of approximately 236,000 square feet - about the size of 84 tennis courts. An administration building and energy building are located on

the same site. The computer complex is powered by two separate underground power feeds with thirteen diesel generators on permanent stand-by to provide back-up power in an emergency.

High sensitivity smoke alarms are installed throughout the Data Center and there are two sophisticated automatic fire suppression systems. Site security is provided by a perimeter fence, security cameras, around-the-clock patrols and stringent access controls. And advanced hardware, software and firewall technology keep our operations virtually immune from online attacks. Your data will be safe with Galileo.

### Staffing

Galileo prides itself on its operational and customer-support excellence, developed during nearly three decades in the world of electronic distribution. Our employees are dedicated professionals who understand how to design, develop, deploy, operate, maintain and support a large network and data processing system with stringent availability, response time, throughput and capacity requirements.

Galileo assigns each client a relationship manager to serve as a permanent, single point of contact. That individual is supported by a project implementation team that includes professionals with years of training and experience in the areas of:

- Technical management
- Project management
- Network engineering
- Network operations
- Network capacity planning
- Data Center management
- Hardware planning and installation
- Unix and NT capacity planning
- Unix and NT administration
- Unix and NT performance engineering
- Database administration
- Security administration
- Customer support
- Account management



### Contact

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